Original Results from Needlebot's Keyword Search Tool

Example 1a: User seeks information about Oracle applications for Utilities Industries

Keywords Searched: utilities

1 - high rank: 1 - keyword rank: 1

Click here for more pages similar to this result that contain the original keyword. Utilities Applications | Oracle Applications

Utilities Applications | Oracle Applications ... INDUSTRY SOLUTIONS Utilities ... Utilities Applications **WHY** http://www.oracle.com/industries/utilities/index.html cached - more like this with or without keywords

2 - high rank: 2 - keyword rank: 1

2 of the top 10 hits are related to Oracle applications for the utilities industries

Microsoft Word - webpg DistibutTECH utilities.doc DistibutTECH utilities.doc ORACLE UTILITIES AT DISTRIBUTECH 2008 ORACLE UTILITIES DISTRIBUTECH http://www.oracle.com/industries/utilities/oracle-utilities-distributech-2008.pdf

cached - more like this with or without keywords

3 - high rank: 3 - keyword rank: 1

Oracle Database Net Services Administrator's Guide http://download.oracle.com/docs/cd/B19306 01/network.102/b14212.pdf cached - more like this with or without keywords

4 - high rank: 4 - keyword rank: 1

Oracle Database Net Services Administrator's Guide http://download.oracle.com/docs/cd/B28359 01/network.111/b28316.pdf cached - more like this with or without keywords

5 - high rank: 5 - keyword rank: 1 Oracle8i Database Master Index: B (Release 8.1.7) Administration) backslash escape character (Utilities) [entry #2] (interMedia Text Reference...Import (Utilities) standby http://tahiti.oracle.com/pls/tahiti/tahiti.show mindex?letter=B cached - more like this with or without keywords

Note: When an ambiguous keyword such as **utilities** is selected, traditional keyword-based search engines typically display a mixture of relevant and irrelevant documents. For example, the above results also contain documents related to Command-line Utilities rather than just those related to the Utilities Industries.





Additionally, once a relevant result has been found, traditional search engines do not usually provide users with an efficient tool to find other highly relevant documents. The results of similar pages tools offered by other search engines, such as Google, are often inadequate since they simply retrieve additional pages, whether or not they actually contain the same *topics* as the selected hit.

Needlebot's Similar Pages tool overcomes this problem by retrieving results based upon their *conceptual similarity* to the selected document.



Improved Results using Needlebot's Similar Pages Tool (with keywords)

Example 1b: User seeks information about Oracle applications for Utilities Industries

Keywords Searched: **utilities** – followed by Similar Pages tool (**with** keyword) Similar Pages: **http://www.oracle.com/industries/utilities/index.html** Sort by: content at coarse resolution

1 - high rank: 1 - keyword rank: 1
 <u>Utilities Applications | Oracle Applications</u>

 Utilities Applications | Oracle Applications ...INDUSTRY SOLUTIONS Utilities ... Utilities Applications
 WHY
 http://www.oracle.com/industries/utilities/index.html
 <u>cached</u> - more like this <u>with</u> or <u>without</u> keywords

2 - high rank: 4 - keyword rank: 23 Oracle Applications for Utilities Industries - Gas Oracle Applications for Utilities Industries - Gas ...SOLUTIONS Utilities http://www.oracle.com/industries/utilities/gas.html cached - more like this with or without keywords

3 - high rank: 5 - keyword rank: 23 Oracle Applications for Utilities Industries - Electricity Oracle Applications for Utilities Industries - Electricity ...SOLUTIONS Utilities http://www.oracle.com/industries/utilities/electricity.html cached - more like this with or without keywords

4 - high rank: 12 - keyword rank: 20 Oracle Applications for Utilities Industries - Water Oracle Applications for Utilities Industries - Water ...SOLUTIONS Utilities http://www.oracle.com/industries/utilities/water.html cached - more like this with or without keywords

5 - high rank: 20 - keyword rank: 20 Oracle Applications for Utilities Industries - Waste Oracle Applications for Utilities Industries - Waste ...SOLUTIONS Utilities http://www.oracle.com/industries/utilities/waste.html cached - more like this with or without keywords

Note: By simply applying Needlebot's Similar Pages tool (with keywords) to the hit at position #1 in the



In contrast, these hits are ranked 20 and 23 based on standard keyword relevancy techniques (here: Oracle SES).



original results list, (see page 5), we were able to retrieve five extremely relevant results displayed at the top of the new search results list. These included hits related to Oracle applications for each of the four major Utilities Industries: Gas; Electricity; Water; and Waste.

The above example demonstrates how Needlebot's Similar Pages tool (with keywords) can help the user to find multiple highly relevant results even when their original choice of keywords is not optimal.

